

Addendum III to RFP# 1004

Answers to Questions and Updates after Technical Site Visits

RFP Update: This RFP is looking for the best overall plan to include design, implementation, testing and collaboration. Interviews will be held with top bidders for an explanation of why you chose the plan you bid. The proposal should be the best solution for the airport with scalability.

1. Section 1.2.A2.g Who is the airports' current IT contractor?
 - a. **360IT**
2. Section 1.04.A.2 (page 26 of 163) – Are as-built drawings of the current infrastructure available?
 - a. **All drawings were provided at site visits**
3. 3. Section 1.08.E.1.a (page 37 of 163) – Does the lane UPS need to keep the PARCS lane equipment fully functional for 30-minutes during a power outage or just allow for the proper shutdown of the equipment?
 - a. **This means that a UPS needs to be installed to run continuously for the power outage up to 30 minutes to accommodate lane shutdown.**
4. 4. Section 1.15.B (page 52 of 163) – What is the annual transient parking volume for all lots?
 - a. **Answered by Friday April 16th at 3pm.**
5. 5. Section 2.03.A (page 67 of 163) – Please confirm the airport shall provide, install and terminate any required fiber optic cabling that currently does not exist for the PARCS system.
 - a. **Contractor will be prepared to install Fiber when needed**
6. 6. Section 2.03.E (page 67 of 163) – Is the PARCS contractor to maintain the PARCS network equipment or will maintenance be done by the airport IT contractor?
 - a. **Network maintenance will be performed by It Contractor for airport with full collaboration with PARCS contractor**
7. 7. Section 2.04.A (page 67 of 163) – Will the onsite server be housed in an existing rack at the terminal data center?
 - a. **As stated in on-site visits, bring us the best option after seeing what we currently have and how we will utilize it. The ongoing consensus was in the main server room.**
8. 8. Section 2.04.A.7 (page 68 of 163) – Is the PARCS contractor responsible for the physical connection between the PARCS network and the PHF network or just the PARCS firewall?
 - a. **The Server systems shall not be connected to PHF's network but will be separate and Contractor is responsible for providing the firewall. We currently use Lumos and can ask for ip addresses for the PARCS system.**
9. 9. Section 2.04.K.3.i (page 77 of 163) – Is a VoIP intercom required inside the booth for the cashier and in the booth transaction panel?
 - a. **No, there are currently Voip phones in the booths.**

10. Section 2.04.N.2.a (page 80 of 163) – Will the PARCS contractor be responsible for any conduit and cabling infrastructure required for the garage level counts and ADA space individual detectors?
 - a. **Yes**
11. Section 2.04.R (page 84 of 163) – Please confirm the PARCS contractor is responsible for any civil or electrical infrastructure to support the new LPR system?
 - a. **Yes**
12. Section 2.04.S.1.g (page 86 of 163) – The standard proximity cards are provided already preprogrammed by the manufacturer. Are proximity card encoding tools required?
 - a. **If the Contractor's solution includes proximity card encoding then yes.**
13. Section 2.04.T.6 (page 88 of 163) – Will the intercom be required to an analog or SIP phone system?
 - a. **analog**
14. Section 2.04.U.6 (page 89 of 163) – Will the PARCS contractor be responsible for the installation of the network communication between the validation stations and the PARCS server? If so please define the location of the validation stations?
 - a. **Yes, the locations should be a part of your overall plan**
15. Section 2.04.V.1 (page 89 of 163) – Who is the current LPI provider?
 - a. **We currently do not have LPI technology. Please omit Section 2.04.V.1**
16. Section 2.04.X (page 91 of 163) – Is the parking guidance system for the garage and lots or just the parking garage?
 - a. **Parking Guidance System should be for garage and all lots currently in use**
17. Section 2.04.AA (page 91 of 163) – Will the PARCS contractor be responsible for any conduit and cabling infrastructure required for the garage directional dynamic signs?
 - a. **Yes**
18. Section 2.04.BB.3 (page 91 of 163) – What will the CCTV cameras in each lane need to monitor (patron interaction with the station, overview of the overall lane traffic or other specific views)?
 - a. **Omit not required**
19. Section 2.04.BB.3 (page 91 of 163) – Please confirm besides the exit lane cameras a separate camera/s will be required exit plaza monitoring.
 - a. **Omit not required**
20. Section 2.04.BB.5 (page 91 of 163) – Is the PARCS contractor to supply the two workstations in the command center or are these workstations being supplied by the airport?
 - a. **No workstations required will use current laptop**
21. Section 2.05.C.6 (page 100 of 163) – For a cash payment at an attended booth, does the airport prefer the patron to insert the ticket into the transaction panel and then proceed to the cashier window to complete the transaction or does the airport prefer a second ticket reader within the booth so the entire transaction can take place without requiring a patron having to move forward from the transaction panel to the cashier window?

- a. **We prefer no tickets however, separate slots for tickets versus payments would be desired.**
- 22. Section 2.06.D.c (page 104 of 163) – Please confirm that the credit card authorization times do not include patron delays.
 - a. **Correct, times do not include patron delays**
- 23. Addendum #1 – Will the Taxi stand pay station be required to accept cash payments?
 - a. **No Taxi pay station should not accept cash**
- 24. Addendum #1 – The addendum states to provide 8 LPR cameras. Based upon a site walk through there are a total of 9 revenue lanes 6 entry and 3 exit. Do all entry and exit revenue lanes require LPR cameras for a total of 9?
 - a. **Yes, 9 LPR is the correct number**
- 25. General Question – Is PHF able to supply the expected operation of the valet system with regards the expected customer experience from drop-off, payment and return of the vehicle to the customer?
 - a. **Valet system should be seamless, include reservations, an ap for a tablet to manage each step for staff.**