

Addendum III to RFP# 1004

Answers to Questions and Updates after Technical Site Visits

RFP Update: This RFP is looking for the best overall plan to include design, implementation, testing and collaboration with the Commission and our IT Contractor. Interviews will be held with bidders for an explanation of why you chose the plan presented. The proposal should be the best solution for the airport with scalability.

1. Section 1.2.A2.g Who is the airports' current IT contractor?
 - a. **360IT**
2. Section 1.04.A.2 (page 26 of 163) – Are as-built drawings of the current infrastructure available?
 - a. **All drawings were provided at site visits**
3. 3. Section 1.08.E.1.a (page 37 of 163) – Does the lane UPS need to keep the PARCS lane equipment fully functional for 30-minutes during a power outage or just allow for the proper shutdown of the equipment?
 - a. **This means that a UPS needs to be installed to run continuously for the power outage up to 30 minutes to accommodate lane shutdown.**
4. 4. Section 1.15.B (page 52 of 163) – What is the annual transient parking volume for all lots?
 - a. **Average over the last 4 years is 102,000.**
5. 5. Section 2.03.A (page 67 of 163) – Please confirm the airport shall provide, install and terminate any required fiber optic cabling that currently does not exist for the PARCS system.
 - a. **Contractor will be prepared to install Fiber when needed**
6. 6. Section 2.03.E (page 67 of 163) – Is the PARCS contractor to maintain the PARCS network equipment or will maintenance be done by the airport IT contractor?
 - a. **Network maintenance will be performed by It Contractor for airport with full collaboration with PARCS contractor**
7. 7. Section 2.04.A (page 67 of 163) – Will the onsite server be housed in an existing rack at the terminal data center?
 - a. **As stated in on-site visits, bring us the best option after seeing what we currently have and how we will utilize it. The ongoing consensus was in the main server room.**
8. 8. Section 2.04.A.7 (page 68 of 163) – Is the PARCS contractor responsible for the physical connection between the PARCS network and the PHF network or just the PARCS firewall?
 - a. **The Server systems shall not be connected to PHF's network but will be separate and Contractor is responsible for providing the firewall. We currently use Lumos and can ask for ip addresses for the PARCS system.**

9. 9. Section 2.04.K.3.i (page 77 of 163) – Is a VoIP intercom required inside the booth for the cashier and in the booth transaction panel?
 - a. **No, there are currently Voip phones in the booths.**
10. 10. Section 2.04.N.2.a (page 80 of 163) – Will the PARCS contractor be responsible for any conduit and cabling infrastructure required for the garage level counts and ADA space individual detectors?
 - a. **Yes**
11. Section 2.04.R (page 84 of 163) – Please confirm the PARCS contractor is responsible for any civil or electrical infrastructure to support the new LPR system?
 - a. **Yes**
12. Section 2.04.S.1.g (page 86 of 163) – The standard proximity cards are provided already preprogrammed by the manufacturer. Are proximity card encoding tools required?
 - a. **If the Contractor’s solution includes proximity card encoding then yes.**
13. Section 2.04.T.6 (page 88 of 163) – Will the intercom be required to an analog or SIP phone system?
 - a. **analog**
14. Section 2.04.U.6 (page 89 of 163) – Will the PARCS contractor be responsible for the installation of the network communication between the validation stations and the PARCS server? If so please define the location of the validation stations?
 - a. **Yes, the locations should be a part of your overall plan**
15. Section 2.04.V.1 (page 89 of 163) – Who is the current LPI provider?
 - a. **We currently do not have LPI technology. Please omit Section 2.04.V.1**
16. Section 2.04.X (page 91 of 163) – Is the parking guidance system for the garage and lots or just the parking garage?
 - a. **Parking Guidance System should be for garage and all lots currently in use**
17. Section 2.04.AA (page 91 of 163) – Will the PARCS contractor be responsible for any conduit and cabling infrastructure required for the garage directional dynamic signs?
 - a. **Yes**
18. Section 2.04.BB.3 (page 91 of 163) – What will the CCTV cameras in each lane need to monitor (patron interaction with the station, overview of the overall lane traffic or other specific views)?
 - a. **Omit not required**
19. Section 2.04.BB.3 (page 91 of 163) – Please confirm besides the exit lane cameras a separate camera/s will be required exit plaza monitoring.
 - a. **Omit not required**
20. Section 2.04.BB.5 (page 91 of 163) – Is the PARCS contractor to supply the two workstations in the command center or are these workstations being supplied by the airport?
 - a. **No workstations required will use current laptop**

21. Section 2.05.C.6 (page 100 of 163) – For a cash payment at an attended booth, does the airport prefer the patron to insert the ticket into the transaction panel and then proceed to the cashier window to complete the transaction or does the airport prefer a second ticket reader within the booth so the entire transaction can take place without requiring a patron having to move forward from the transaction panel to the cashier window?
 - a. **We prefer no tickets however, separate slots for tickets versus payments would be desired.**
22. Section 2.06.D.c (page 104 of 163) – Please confirm that the credit card authorization times do not include patron delays.
 - a. **Correct, times do not include patron delays**
23. Addendum #1 – Will the Taxi stand pay station be required to accept cash payments?
 - a. **No Taxi pay station should not accept cash**
24. Addendum #1 – The addendum states to provide 8 LPR cameras. Based upon a site walk through there are a total of 9 revenue lanes 6 entry and 3 exit. Do all entry and exit revenue lanes require LPR cameras for a total of 9?
 - a. **Yes, 9 LPR is the correct number**
25. General Question – Is PHF able to supply the expected operation of the valet system with regards the expected customer experience from drop-off, payment and return of the vehicle to the customer?
 - a. **Valet system should be seamless, include reservations, an app for a tablet to manage each step for staff.**
26. Does the airport want optional unit pricing for the temporarily closed Economy Lot?
 - a. **yes**
27. Is the airport interested in a Frequent Parker Loyalty Program for airport patrons?
 - a. **yes**
28. Does the airport want an optional price for new booths?
 - a. **Not required but would like to see the cost**
29. Are any preferred 3rd Party Integrators that the airport wishes to use?
 - a. **no**
30. Is the airport interested in touchless wave technology at the entry exit devices?
 - a. **possibly**
31. Does the airport prefer a barcode tickets or magnetic striped tickets?
 - a. **barcode**
32. Does the airport have a budgeted amount for the equipment replacement?
 - a. **Yes**
33. Is the airport interested in 3rd Party financing or leasing the equipment to reduce the upfront capital cost?
 - a. **No**
34. Please provide use case scenario for ground transportation management system. What about current taxi system is not meeting your needs?

- a. The current system is meeting our needs, except having to manually clear errors and we would like it to be integrated with the PARCS
- 35. Please describe use case scenario for valet system.
 - a. This will be a new program we want to offer our customers to include a loyalty program with discounts for other concessions
- 36. Which Phase will Valet system be included?
 - a. **Please provide the best implementation**
- 37. Please confirm that PARC's server needs to be on airport premises.
 - a. **Server can be cloud based or on premises**
- 38. In some cases, it will be impossible to confirm that existing conduit is not crushed prior to pulling new conduit through it. How should we account for that unknown?
 - a. **That can be handled at time of discovery**
- 39. Please clarify item from addendum "Taxi stand will be a pay station". Will there still be a taxi stand?
 - a. **Yes, we currently have a Taxi stand with a pay gate**
- 40. The RFP calls for two (2) gates per level. Do you want gates installed at each level in the garage?
 - a. **We currently have gates installed and want to keep as is**
- 41. Does a fiber network exist at the airport? If so where is the fiber?
 - a. **Yes but not throughout the airport, fiber runs through the terminal and to the garage**
- 42. Can you provide a drawing showing existing conduit?
 - a. **All drawings were shared at the site visits**
- 43. Are the payment terms in RFP negotiable? The project will require a great deal of up-front site work.
 - a. **possibly**
- 44. Are bonds required for the project?
 - a. **Yes, a bid bond will be required, the amount will be added before the bids Are due.**
- 45. Does the airport want a Factory Acceptance Test (FAT)?
 - a. **Possibly but not required**
- 46. What is the airport's fiscal year?
 - a. **July 1 – June 30**
- 47. Would the airport be ok with smaller displays for the command center?
 - a. **yes**
- 48. Should offeror provide PARCs servers as part of system or will the airport provide the server?
 - a. **Offer should provide**
- 49. Which lanes will have the unattended Exit Stations?
 - a. **There are three exit lanes. One unattended**
- 50. Besides lane cameras, are there other cameras should offeror provide?
 - a. **Possibly but as an option**
- 51. Where will the old PARCs equipment need to be stored?
 - a. **We will handle the current equipment**

52. The shuttle bus entry into Lot 1 has only a standalone keypad and the buses use clickers now. Should this equipment be replaced, and should this gate be connected to the PARC system?
- a. **Yes, yes**
53. Should offeror replace the shuttle bus gate into the long-term lot?
- a. **possibly**
54. Will the exit lane with Pay Station be used?
- a. **yes**
55. Do the cashier fee computers (POS) have to be manufactured by the PARCS company or can they be a 3rd Party I-Pad that runs the software?
- a. **We are open to the best overall plan for the airport.**